



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान बरहमपुर
Indian Institute of Science Education and Research Berhampur
Established by the Ministry of Education, Govt. of India

PROPRIETARY ARTICLE NOTICE

No. IISERBpr/S&P/2024-25/PAC/37

Dt. February 05, 2025

Indian Institute of Science Education and Research (IISER), Berhampur, is an autonomous Institute established under Ministry of Education, Government of India. The Institute needs 1 year AMC for 5805LJ075968 on proprietary basis.

2. The following documents are hereby uploaded for open information, to submit objections, comments if any from any manufacturer regarding proprietary nature of the equipment / item: -

- i) Proprietary Certificate by the firm
- ii) Detailed specifications

3. Objections if any are to be submitted through e-mail to purchase@iiserbpr.ac.in within 14 days from the date of publishing this notice, failing which it will be presumed that no vendor is having any comments to offer and the case will be processed on merits.

Stores & Purchase Officer

SCOPE OF WORK FOR AMC

1. Name of the Equipment : **1y AMC for 5805LJ075968 Centrifuge 5804 R 230 V**
: **1y AMC for 5409LH511884 Centrifuge 5427 R 230 V**
: **1y AMC for 5420KO006118 Centrifuge 5420 G 230 V**
2. Purchase Order No : GEMC-511687762801371 Date- 06.JUL.2022
3. Initial warranty starts on : 28.10.2023
4. Initial warranty expires on : 27.10.2023
5. OEM Authorization Letter : Yes
6. AMC Contract Period : The contract covers for a period of **1** years and will commence from date of
placing the purchase order.
7. Scope of the AMC :
 - (i) Preventive Maintenance: Preventive maintenance would be carried on Half-yearly basis. During the visit regular maintenance, optical alignments and system re-calibration will be carried out to optimize the system performance. **(Two Preventive Maintenance visit)** per year.
 - (ii) Breakdown Maintenance: Breakdown maintenance is to be carried out as and when required. This visit will be within 24-72 hours (mutually agreed) from the time of intimation from the customer. Please mention no of breakdown maintenance to be attended. **(ONE Break Down Visit per year)**
 - (iii) Coordinate with OEM's for support in case of breakdown, software up-gradation, or any other issue in any particular equipment.
 - (iv) Support in case of difficulty in operation.
8. AMC Payment Term : Payment will be made proportionately of the PO value on half yearly basis. No advance payment will be made the vendor.
9. Other terms and conditions :

For pankesh Mishra

Contract



Contract No: GEMC-511687762801371

Generated Date: 06-Jul-2022

Bid/RA No: GEM/2022/B/2224497

Organisation Details	Buyer Details
Type: Central Autonomous	Name: Balaram Mohapatra
Ministry: Ministry of Education	Designation: Scientific Officer
Department: Department of Higher Education	Contact No.: 0680-2227740-740
Organisation Name: Indian Institute of Science Education and Research (IISERs)	Email ID: buyer6.iiser.bam@gembuyer.in
Office Zone: BERHAMPUR	GSTIN: 21AABAI0732K1Z5
	Address: second floor Govt ITI Berhampur, GANJAM, ODISHA-760010, India

Financial Approval Detail	Paying Authority Details
IFD Concurrence: No	Payment Mode: Offline
Designation of Administrative Approval: Director, IISER Berhampur	Designation: Assistant Registrar
Designation of Financial Approval: Director, IISER Berhampur	Email ID: pay3.iiseri.or@gembuyer.in
	GSTIN: 21AABAI0732K1Z5
	Address: second floor Govt ITI Berhampur, Ganjam, ODISHA-760010, India

Seller Details	
GeM Seller ID:	2B6C180000097155
Company Name:	EPPENDORF INDIA PRIVATE LIMITED
Contact No.:	04466312222
Email ID:	info@eppendorf.co.in
Address:	PLOT NO. 18,19, 20 PART, AMBIT PARK ROAD, SIDCO INDUSTRIAL ESTATE (SOUTH PHASE) AMBATTUR, CHENNAI, TAMIL NADU-600058, -
MSME verified:	No
MSME Registration number:	-
GSTIN:	33AABCE1667R1ZA

*GST / Tax invoice to be raised in the name of - Consignee

Product Details						
#	Item Description	Ordered Quantity	Unit	Unit Price (INR)	Tax Bifurcation (INR)	Price (Inclusive of all Duties and Taxes in INR)
1	Product Name : Centrifuge Brand : Eppendorf Brand Type : Unbranded Catalogue Status : Catalogue not verified by OEM Selling As : Reseller not verified by OEM Category Name & Quadrant : BOQ (Q3) Centrifuge 8421	1	01 Set	1,575,000	NA	1,575,000
Total Order Value (in INR)						1,575,000

Consignee Detail						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Designation: - Email ID: con17.iiseri.or@gembuyer.in Contact: 0680-2227782- GSTIN: - Address: second floor Govt ITI Berhampur, GANJAM, ODISHA-760010, India	Centrifuge	-	1	06-Jul-2022	04-Oct-2022

Specification 1
Specification Document
Buyer BOQ Document
Compliance of BOQ Specification And Supporting Document

Note: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of

the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

2.2 Turnover:

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2.3 Turnover:

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

2.4 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.5 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.6 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.7 Warranty:

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.8 Warranty:

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

2.9 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.3% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

2.10 Generic:

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

2.11 Generic:

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

Date: Jan 16, 2025

To,
The Director
Indian Institute of Science Education and Research
Transit campus (Govt. ITI Building), Engg. School Junction
760010 Berhampur, Odisha
India

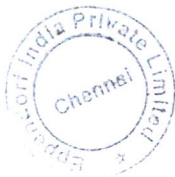
Reference: Quotation No. Q24000742631, Dated: 19-12-2024

Dear Sir/Madam,

This document certifies that the Eppendorf Centrifuges with the following serial numbers (5805LJ075968, 5409LH511884, and 5420KO006118) are original equipment manufactured (OEM) and will be serviced by our engineers for the duration of the AMC contract.

Thank you.

For Eppendorf India Private Limited



V. Harini
Authorized Signatory

For Parikshit Mishra

Eppendorf India Private Limited
Plot No. 18, 19, 20 (Part), Ambit Park Road
Sidco Industrial Estate (South Phase), Ambattur
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e-mail info@eppendorf.co.in

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